

# United Medical Group

## DISCRIMINATION IS AGAINST THE LAW

United Medical Group complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. United Medical Group does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

United Medical Group provides:

- Free aids and services to people with disabilities to communicate effectively with us, such as:
  - o Qualified sign language interpreters
  - o Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Free language services to people whose primary language is not English, such as:
  - o Qualified interpreters
  - o Information written in other languages

If you need these services, contact Christine O'Donnell.

If you believe that United Medical Group has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Christine O'Donnell  
Civil Rights Coordinator  
5701 State Ave., Suite 100  
Kansas City, KS 66102  
Phone: 913-287-7800  
Fax: 913-596-0072  
codonnell@umghealth.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Christine O'Donnell is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services,  
200 Independence Avenue SW.,  
Room 509F, HHH Building,  
Washington, DC 20201,  
1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.